

ISO 9001 Test Protocol for Order N°26 0057

End-to-end test of the digital quality process

Attribute	Details
Organisation	DELIESTRY
Test customer	life stuff GmbH
Test date	14 October 2026
Application version	267
Test order	N°26 0057
Test vehicle	ISO 9001 TEST process vehicle
Registration number	ISO-9001
Test status	Passed with documented follow-up actions

Result and statement boundary

The tested digital workflow operates correctly in version 267, from the expert draft through administrative review. Role restrictions, transfer to the administrator, status history and export of the quality record were verified using order N°26 0057. The previously identified export fault was corrected; the PDF report and JSON vehicle record were then generated successfully and technically verified.

This protocol demonstrates a tested application process. It does not confirm certification readiness of the entire organisation or conformity with every requirement of ISO 9001. For the certification application, the organisational evidence listed below must also be controlled, approved and reviewed regularly.

Test scope

- Assignment of life stuff GmbH to the expert and selection of the assigned customer during damage assessment.
- Saving multiple expert drafts and submitting them to the administrator at a later time.
- Locking submitted damage assessments against later modification or deletion by the expert.
- Separating the expert view from prices, other customers, other archives and administrative customer management.
- Administrative calculation, review, status change and notification of the responsible expert.
- Versioned quality record with test criteria, result, handover evidence and change history.
- Export of the quality report as PDF and the vehicle record as JSON.

Test data

Area	Test value
Customer	life stuff GmbH
Make and model	ISO 9001 TEST process vehicle
Registration number	ISO-9001
Colour	Test Blue
Bonnet	3 small dents
Roof	2 medium dents
Front right door	1 large dent and paintwork
Administrative total	EUR 472.00

Tests performed

ID	Test step	Expected result	Result
T01	Expert starts a new damage assessment	Blank record without data carried over	Passed
T02	Expert selects an assigned customer	Only customers assigned by the administrator are available	Passed
T03	Expert saves a draft	Draft remains editable and dashboard opens	Passed
T04	Expert submits the assessment	Administrator receives the record and a notification	Passed
T05	Expert opens the submitted record	Prices remain hidden; editing and deletion are locked	Passed
T06	Administrator reviews the order	Calculation and quality record are fully visible	Passed
T07	Administrator sets status to Reviewed	Existing record is updated; no duplicate is created	Passed
T08	Notification is opened	Read status is stored	Passed
T09	Quality report is exported	Readable one-page A4 PDF is created	Passed after correction
T10	Vehicle record is exported	Valid JSON file with quality version 2 is created	Passed after correction

Objective evidence

Evidence	Observation	Significance
Quote and order number	N°26 0057	Unique identification of the test case
Activity log	Draft, Awaiting review and Reviewed with user and timestamp	Traceable status history
Change history	Quality record version 2	Versioned data status
Review comment	Scope and export deviation documented	Administrator assessment
Quality report PDF	N°26 0057 quality report v2	Readable A4 evidence
Vehicle record JSON	Schema 1, quality version 2, three damage items	Machine-readable evidence
Automated tests	136 passed, 4 staging tests skipped	Application regression test

Detected deviation and correction

During the first test, the PDF and JSON buttons responded but produced no discoverable files. The download logic was changed to process only non-empty files, insert the download link into the document before clicking, and display errors visibly. Version 267 also corrected character conversion in the PDF report so the handover evidence is displayed without an incorrect arrow symbol.

Effectiveness verification: PDF and JSON were generated again in the published version. The PDF is a readable A4 page; the JSON is syntactically valid and contains vehicle identification, three damage items, quality version 2 and history.

Gaps for the ISO 9001 application

No.	Outstanding evidence	Priority	Responsibility and next action
1	Binding scope of the quality management system	High	Management: approve scope, sites, services and justified non-applicable requirements
2	Process map and responsibilities	High	Quality lead: document core/support processes, owners and interfaces
3	Document control	High	Quality lead: regulate approval, version, change reason, access and archiving
4	Risks and opportunities	High	Management: assess risks, define actions and review effectiveness
5	Competence and training records	High	HR lead: evidence role requirements, induction and authorisation
6	Complaints and nonconformities	High	Quality lead: define recording, root-cause analysis, corrective action and effectiveness review
7	Internal audits	High	Audit lead: introduce audit programme, independent auditors, reports and follow-up
8	Management review	High	Management: record review of objectives, audits, complaints, resources and improvements
9	Quality objectives and indicators	Medium	Management: set measurable objectives, owners, targets and review intervals
10	Backup and recovery test	Medium	Administrator: regularly perform and record recovery including quality documents
11	Retention periods	Medium	Management/adviser: define legal and contractual periods by data category
12	Suppliers and subcontractors	Medium	Purchasing/management: regulate selection, approval and performance evaluation

Recommended action plan

Period	Action
Immediate	Approve scope, process map, responsibilities and document control
Within 30 days	Document risk analysis, competence matrix, complaint process and quality objectives
Within 60 days	Perform an internal audit and backup/recovery test
Thereafter	Complete management review and close remaining actions before the certification audit

Approval of the test protocol

The signatures confirm that the test steps and results described above have been reviewed. Approval of this protocol is not an ISO 9001 certification.

Name and role	Date	Signature